

10. (Once Amended) The customer registration system of claim 15, wherein said second indicia of said label-retaining space comprises at least one of a numeral and a letter of the alphabet.

11. (Once Amended) The customer registration system of claim 15, wherein said registration log comprises a spiral bound book.

As noted above, enclosed herewith on one or more pages separate from this Amendment and Response as required by 37 C.F.R. §1.21(b)(1)(iii) and (c)(1)(2) on another version of the replacement paragraphs of the Specification and of amended claims 2 through 11 inclusive.

**In the Specification**

Please delete the paragraph at lines 15 through 25 of page 4 and insert in place thereof:

Generally, the present invention comprises a customer registration system and corresponding method of use. The customer registration system includes a plurality of registration labels and a registration log. The registration labels are arranged sequentially on and are detachable from a first substrate, such as conventional laser label stock or other conventional release-backing paper stock. Each of the registration labels includes a unique indicia that corresponds to a position of the label in the sequential arrangement of labels. For example, each label may be numbered in a corner of the label. Each label further includes at least one field having adequate area for the customer to enter his or her information (e.g., name, doctor, insurance carrier, and so forth) on the registration label.

Please delete the paragraph at lines 5 through 25 of the Specification and insert in place thereof:

The patient registration or "sign-in" system of the present invention preferably includes two complimentary items: patient sign-in labels and a registration log. FIG. 1 illustrates an exemplary substrate 100 that includes a plurality of registration labels 101-120 in accordance with a preferred embodiment of the present invention. As depicted in FIG. 1, there is preferably one set of twenty (20) labels 101-120 to each standard 8.5 inch wide by 11 inch long (approximately 21.6 centimeter (cm) wide by 27.9 cm long) substrate 100 or carrier sheet. As noted above, each label 101-120 preferably includes adequate area for the customer to enter information thereon. In the preferred embodiment shown in Fig. 1, each label 101-120 is preferably provided such an area in the form of a field 124 printed with designated spaces for the patient's name, the name of the patient's physician, and the patient's time of arrival, and further includes two check boxes. One check box is to be checked if the patient has changed his or her address and the other check box is to be checked if the patient has changed insurance. In addition, each label 101-120 preferably includes a unique indicia 122, such as a numeral, letter of the alphabet, an alpha-numeric combination, or any other indicia, in the upper left-hand corner of the label 101-120. Based on the indicia 122, the labels 101-120 are preferably arranged sequentially in two columns, with labels 101-110 being arranged from top to bottom of the left-hand column and labels 111-120 being arranged from top to bottom of the right-hand column as shown in FIG. 1. The

indicia 122 preferably provides an unique identification of each label 101-120 in a particular set of labels (e.g., set of

Please delete the paragraph at lines 4 through 13 of page 11 and insert in place thereof:

As briefly noted above, security features have been incorporated into the registration system of the described embodiments of the present invention. One such feature is the full set of instructions 201-207 which are preferably printed on the inside surface of the cover 200 of the logbook. This feature insures that each user understands how the system works. A second security feature is the provision of corresponding indicia on the labels 101-120 and the label-retaining spaces 301-320 to insure each label 101-120 is placed in the appropriate space 301-320 of the log. Lastly, the pages in the log include sequential indicia 328 (e.g., are numbered from 1-100), rendering the log book tamper resistant.

### Remarks

### Interview

The Examiner is thanked for the courtesy of the telephonic interview held with the undersigned and the inventor on March 6, 2003, a summary of which has been made of record by the Examiner.